



Noise Management Policy

Briefing for Group Leaders

This Noise Management Policy is provided so that all group leaders using Woodcroft Christian Centre are aware of their roles and responsibilities with regards to the noise management of their group during their stay.

Why have we implemented this policy?

Woodcroft Christian Centre is situated in a beautiful, quiet rural village and we are surrounded by neighbours who we have worked tirelessly with for many years to maintain a good Christian witness.

Our neighbours are very patient with the groups that visit, but on occasions some have been disturbed beyond a reasonable level. As a result, the Management Team have implemented the following Noise Management Policy. We therefore must ask you to abide by the following rules for managing noise whilst staying at Woodcroft Christian Centre.

Group Leaders are responsible for ensuring that:

1. Your group is well supervised at all times;
2. Your group is aware of local residents' proximity;
3. Noise from music and games is 'sensible' and that doors and windows are closed to ensure as little disturbance as possible;
4. There is no noise which is likely to disturb neighbours or other Centre visitors between the hours of **11.00pm and 7.30am**;
5. Noisy day time activities take place away from neighbouring houses;
6. Respectful quiet is observed around the site from 10.30pm – 7.30am, with young people in their chalets (doors closed) **NO LATER than 11.00pm.**

If neighbours contact Centre staff/Police or the Council to complain of noise disturbance by your group, resulting in staff having to visit the site between 11.00pm and 7.30am, you will incur a 'call out charge' of £100.

Should any complaint be pursued by authorities you will also be responsible for any fines or prosecution.

Declaration:

I hereby confirm that I have read and fully understood the Noise Management Policy and my Roles and Responsibilities as group leader of _____

Signed _____ Date _____

Please retain one copy for your reference and return the other to Woodcroft Christian Centre, Woodcroft, Chepstow, Monmouthshire, NP16 7PZ